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I wanted to take some time and express my gratitude for a job well done. I have been in the communication industry since 1989 and have traveled all over this great country of ours either performing the installations myself or, here recently managing the installations and I really can't remember having the pleasure of working with as good of a company as CES. The attention to detail and the commitment to the job at hand were second to none.

The two jobs that your company performed for ECS were for the USEPA located in Las Vegas, Nevada. During the course of these projects your team showed a commitment to detail and a willingness to work with our sometimes short turnaround schedules. Also, it was like having an extension of our company in Las Vegas even during times when we were back in North Carolina and only your guys were on the job site. There were times when I would marvel at the efficiency of your team. They would get in, do the job, and get out without the customer even noticing that they had been there. As is the nature with any project changes occur and your team handled these very professionally and timely. I understand we are not your biggest or even best customer but you guys really made us and the USEPA feel like we were.

I typically have a saying that I use when referring to vendors in the communications industry. Please keep in mind that I worked for various vendors for most of my career so, I do have some background to base my opinion on. The saying is "I typically have very low expectations for the performance of a vendor on a job and I am usually disappointed". So, having now dealt with CES, you guys have shown me that there are still companies out there that really try and do their best and really are concerned about the job that is at hand and the quality that it is performed.

In particular I want to name the techs that stood out during the installations.

Chris Jones  
Tom Stover  
Richie Dillengajm

There were others that showed up from time to time that I don't recall their names. So, please pass along my heartfelt thanks to all who worked on our installs.

My only question to you guys is. When are you going nation wide?

Thanks,  
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